

**Township of Front of Yonge**  
**Leeds-Grenville-Thousand Islands and Rideau Lakes**  
**2021 Business Survey: COVID-19 Report**



May 28, 2021

Survey Timeframe: May 4 – May 18, 2021

**Prepared by:**

**United Counties of Leeds and Grenville**  
**Economic Development Office**  
**32 Wall Street, Suite 300, Brockville, ON**

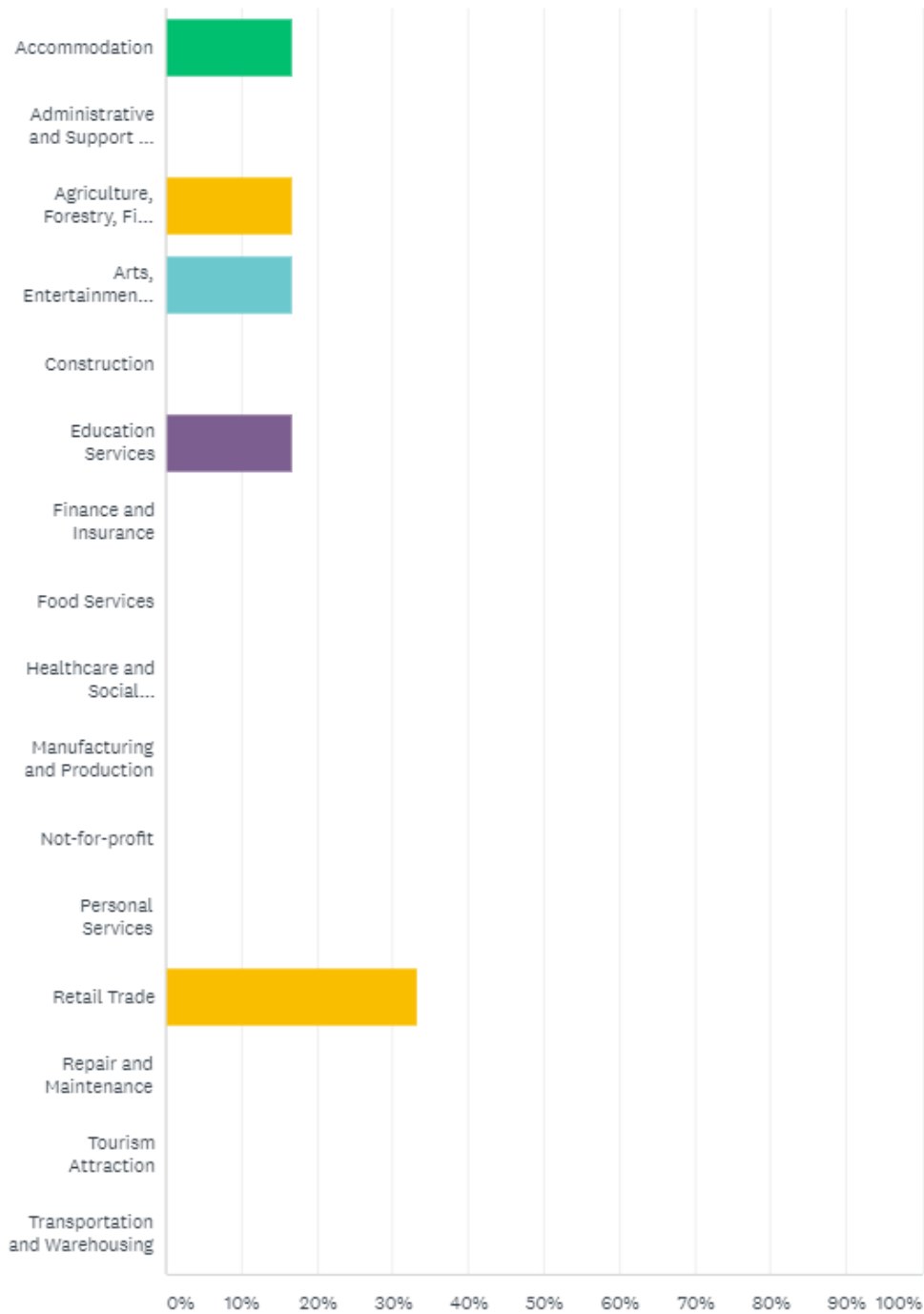


[www.investleedsgrenville.com/covid19](http://www.investleedsgrenville.com/covid19)

## #2 What sector is your business primarily operating in?

Answered: 6

Skipped: 0



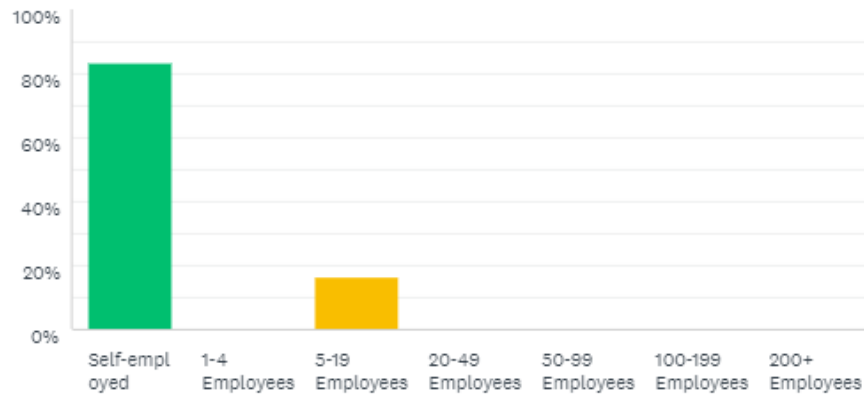
## #2 continued...

ANSWER CHOICES	RESPONSES	
Accommodation	16.67%	1
Administrative and Support - Business Services	0.00%	0
Agriculture, Forestry, Fish and Hunting	16.67%	1
Arts, Entertainment and Recreation	16.67%	1
Construction	0.00%	0
Education Services	16.67%	1
Finance and Insurance	0.00%	0
Food Services	0.00%	0
Healthcare and Social Assistance	0.00%	0
Manufacturing and Production	0.00%	0
Not-for-profit	0.00%	0
Personal Services	0.00%	0
Retail Trade	33.33%	2
Repair and Maintenance	0.00%	0
Tourism Attraction	0.00%	0
Transportation and Warehousing	0.00%	0
<b>TOTAL</b>		<b>6</b>

### #3 Typically, how many employees does your company have?

Answered: 6

Skipped: 0

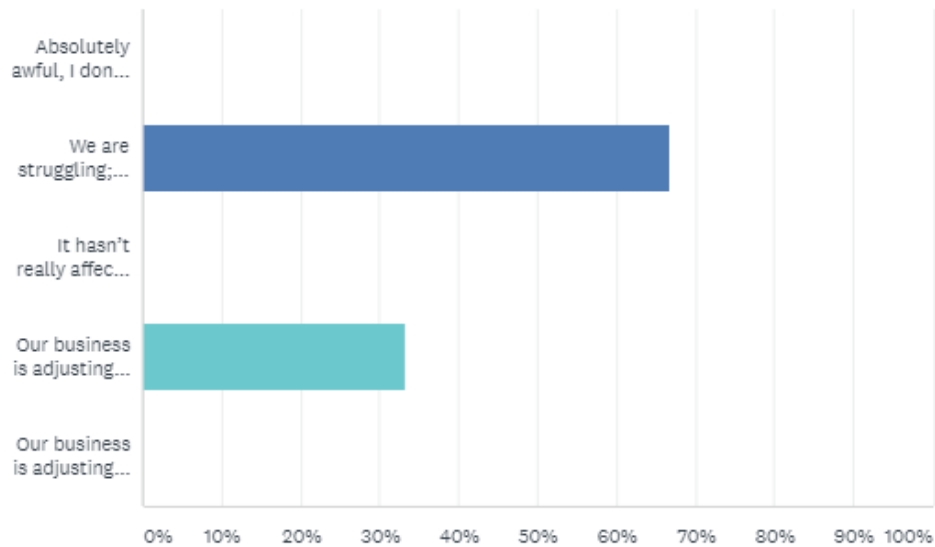


ANSWER CHOICES	RESPONSES	
Self-employed	83.33%	5
1-4 Employees	0.00%	0
5-19 Employees	16.67%	1
20-49 Employees	0.00%	0
50-99 Employees	0.00%	0
100-199 Employees	0.00%	0
200+ Employees	0.00%	0
<b>TOTAL</b>		<b>6</b>

## #4 How would you describe the impacts of COVID-19 on your business?

Answered: 6

Skipped: 0



ANSWER CHOICES	RESPONSES	
Absolutely awful, I don't think our business will make it through (proceed to question 6)	0.00%	0
We are struggling; recovering from this could take some time (proceed to question 6)	66.67%	4
It hasn't really affected us yet (proceed to question 7)	0.00%	0
Our business is adjusting and maintaining status quo (proceed to question 7)	33.33%	2
Our business is adjusting and growing (proceed to question 5)	0.00%	0
<b>TOTAL</b>		<b>6</b>

## #5 If your business is growing, what are your biggest challenges?

(Choose all that apply, then proceed to question 7.)

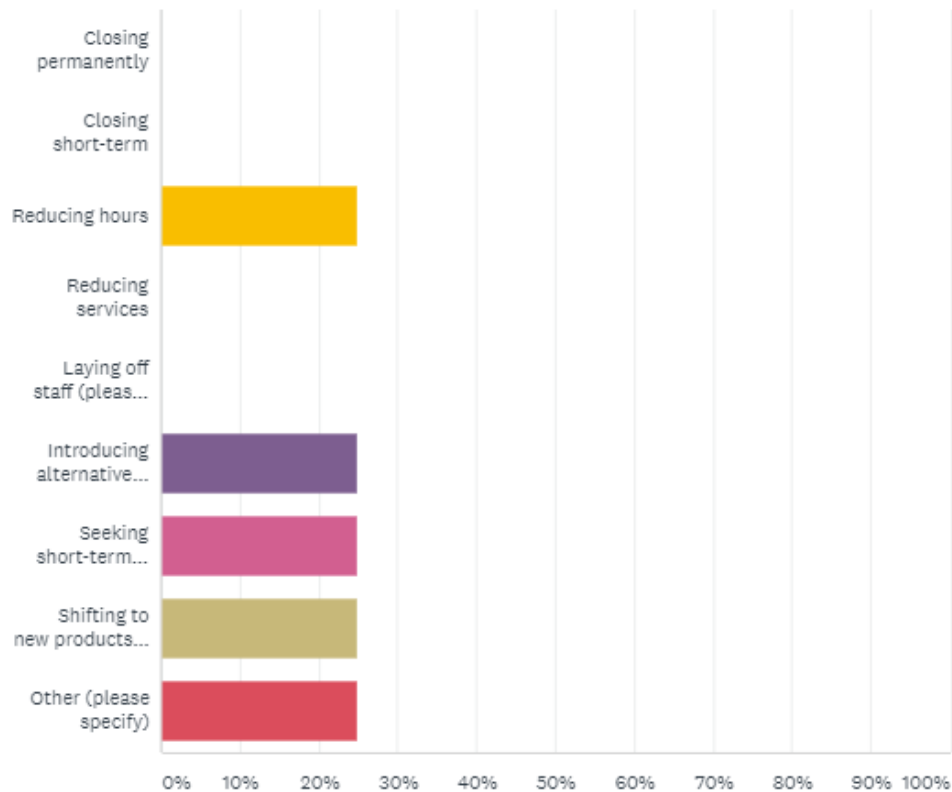
Answered: 0 Skipped: 6

No responses.

## #6 If your business has been negatively impacted by the pandemic, what will you or are you doing to address this? (Choose all that apply.)

Answered: 4

Skipped: 2



ANSWER CHOICES	RESPONSES
Closing permanently	0.00% 0
Closing short-term	0.00% 0
Reducing hours	25.00% 1
Reducing services	0.00% 0
Laying off staff (please specify number in comments section for 'Other')	0.00% 0
Introducing alternative ways of working (working from home, working remotely)	25.00% 1
Seeking short-term financing	25.00% 1
Shifting to new products or services	25.00% 1
Other (please specify)	25.00% 1
<b>Total Respondents: 4</b>	

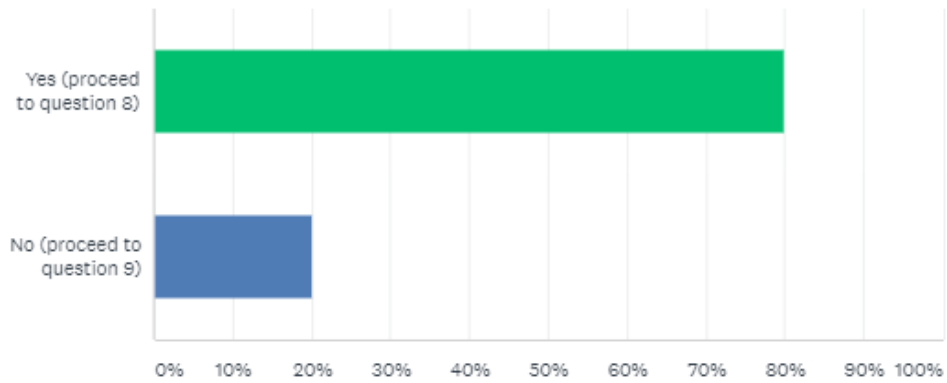
### Other (please specify)

- Looking for additional short-term work projects.

## #7 Have you accessed any government support programs?

Answered: 5

Skipped: 1

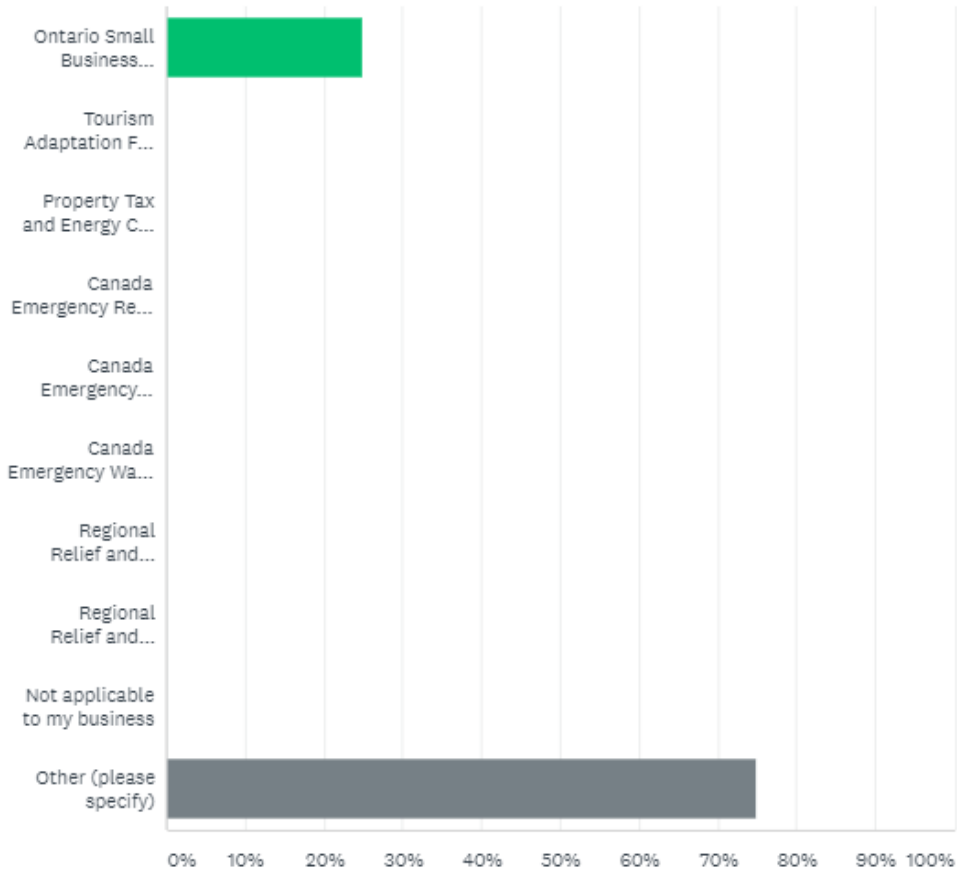


ANSWER CHOICES	RESPONSES	
Yes (proceed to question 8)	80.00%	4
No (proceed to question 9)	20.00%	1
TOTAL		5

## #8 If you answered yes to question #7, what government support programs did you access? (Choose all that apply.)

Answered: 4

Skipped: 2



ANSWER CHOICES	RESPONSES	
Ontario Small Business Support Grant	25.00%	1
Tourism Adaptation Fund (Regional Tourism Organization 9)	0.00%	0
Property Tax and Energy Cost Rebate	0.00%	0
Canada Emergency Rent Subsidy (CERS)	0.00%	0
Canada Emergency Business Account (CEBA)	0.00%	0
Canada Emergency Wage Subsidy – 75% (CEWS)	0.00%	0
Regional Relief and Recovery Fund (RRRF) from local CFDC	0.00%	0
Regional Relief and Recovery Fund (RRRF) from Fed Dev Ontario	0.00%	0
Not applicable to my business	0.00%	0
Other (please specify)	75.00%	3
<b>Total Respondents: 4</b>		



## #8 continued...

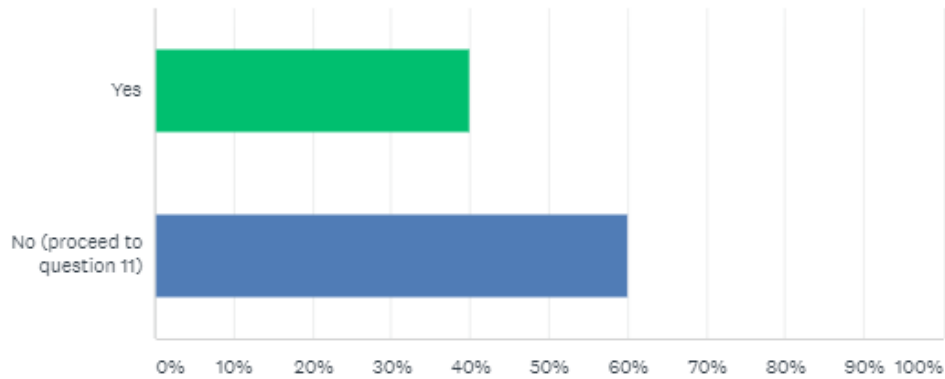
### Other (please specify)

- Canada Emergency Response Benefit (CERB). (x2)
- Digital Main Street – ShopHere program; WE-CAN Project (Women Entrepreneurs Canada); Leeds Grenville Small Business Centre - Ask an Expert; Digital Main Street Digital Service Squad.

## #9 Have you had any problems accessing government support?

Answered: 5

Skipped: 1

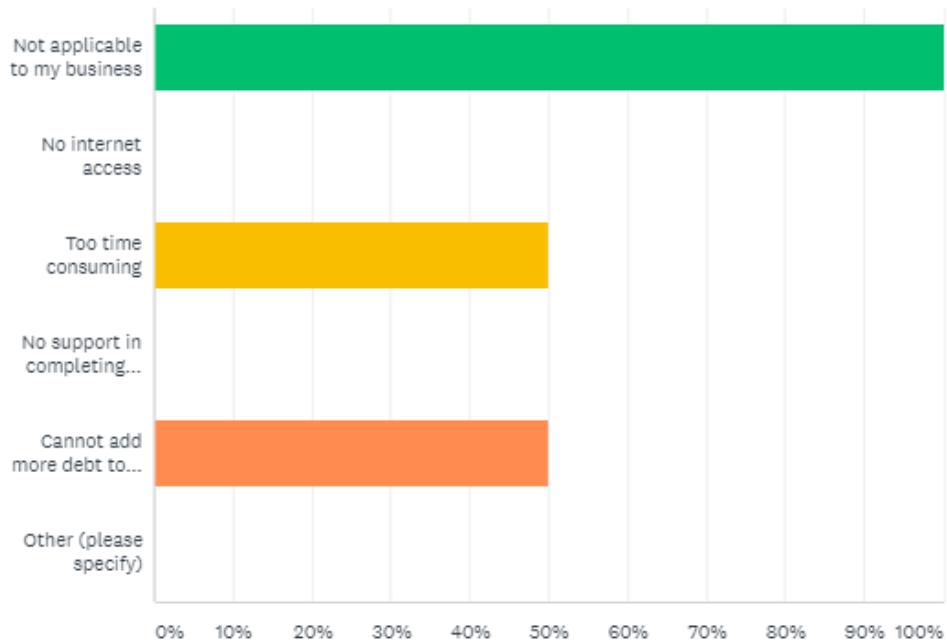


ANSWER CHOICES	RESPONSES	
Yes	40.00%	2
No (proceed to question 11)	60.00%	3
TOTAL		5

## #10 What type of problems have you had accessing government support? (Choose all that apply.)

Answered: 2

Skipped: 4



ANSWER CHOICES	RESPONSES	
Not applicable to my business	100.00%	2
No internet access	0.00%	0
Too time consuming	50.00%	1
No support in completing application	0.00%	0
Cannot add more debt to business	50.00%	1
Other (please specify)	0.00%	0
Total Respondents: 2		

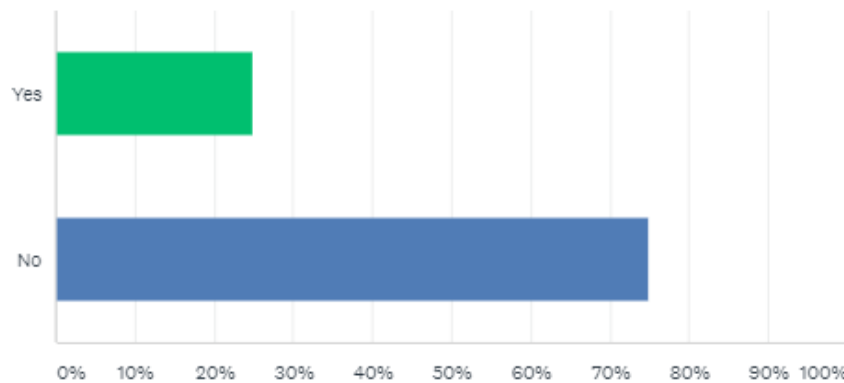
## #11 What type of support are you looking for from government right now? (Please specify.)

Answered: 4 Skipped: 2

- None. (2)
- Income, business publicity/advertising.
- Get people vaccinated so people can go back to normal.

## #12 Would you like to receive assistance with your online presence (website presence, online shopping/eCommerce, digital marketing, social media)? Check yes or no and if yes, please provide your contact information in #14.

Answered: 4 Skipped: 2

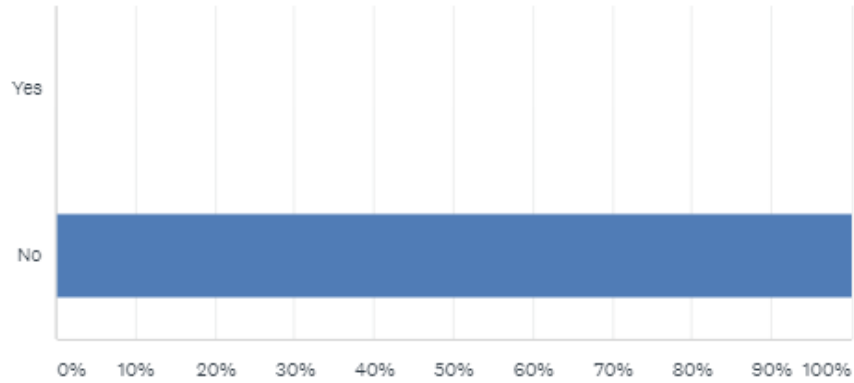


ANSWER CHOICES	RESPONSES	
Yes	25.00%	1
No	75.00%	3
TOTAL		4

**#13 If you would like to speak to someone regarding available support, please specify. Check yes or no and if yes, please provide your contact information in #14.**

Answered: 3

Skipped: 3



ANSWER CHOICES	RESPONSES
Yes	0.00% 0
No	100.00% 3
<b>TOTAL</b>	<b>3</b>

**#14 If you answered yes to question #12 or #13, please provide your contact information.**

Answered: 1

Skipped: 5

ANSWER CHOICES	RESPONSES
Contact Name	Responses 100.00% 1
Business Name	Responses 100.00% 1
Contact Number	Responses 100.00% 1
Email	Responses 100.00% 1

## Additional Notes:

- Survey Timeframe: May 4 – May 18, 2021
- Survey Distribution: Businesses that were part the Counties Economic Development business directory, with active email addresses, received the Covid-19 survey directly. In addition, some members of Business Support Working Group distributed the survey through their membership lists and social media channels.
- Government of Ontario implemented a Province-wide Emergency Brake on April 3<sup>rd</sup> for a minimum of 4-weeks. On April 8<sup>th</sup> a Stay-at-Home order was issued and on May 13<sup>th</sup> it was further extended until June 2<sup>nd</sup>

## Business Support Working Group:

### Municipalities

Athens | Augusta | Brockville | Edwardsburgh Cardinal | Elizabethtown-Kitley | Front of Yonge | Gananoque | Leeds and the Thousand Islands | Merrickville-Wolford | North Grenville | Prescott | Rideau Lakes | Westport

### MP / MPP

MP Office of Leeds-Grenville-Thousand Islands and Rideau Lakes

MPP Office of Leeds-Grenville-Thousand Islands and Rideau Lakes

### Community Futures Development Corporations

1000 Islands CDC | Grenville CFDC | Valley Heartland CFDC

### Small Business Enterprise Centres

Leeds & Grenville Small Business Enterprise Centre

Small Business Advisory Centre – Smiths Falls | Lanark

### Chambers of Commerce

1000 Islands Gananoque | Brockville and District | Lyndhurst, Seeley's Bay & District | Merrickville and District | North Grenville | South Grenville

### BIAs

Downtown Brockville | Downtown Gananoque | Old Town Kemptville

### Employment Services

CSE Consulting | Employment and Education Centre | KEYS Job Centre

### Other Business & Education Agencies

Regional Tourism Organization 9 | St. Lawrence Corridor Economic Development Commission | Eastern Ontario Workforce Innovation Board | Rideau Lakes Business Network | St. Lawrence College | Kemptville Campus Education and Community Hub

## THANK-YOU!

On behalf of the Business Support Working Group, I would like to thank each business who took the time to complete the survey. Members of the Working Group will be reaching out to assist businesses who indicated they would like assistance. The Working Group contact list is available on the webpage, along with any new programs and resources as they become available.

Ann Weir, Economic Development Manager

United Counties of Leeds and Grenville

W: [investleedsgrenville.com/covid19](https://investleedsgrenville.com/covid19) | E: [ann.weir@uclg.on.ca](mailto:ann.weir@uclg.on.ca)