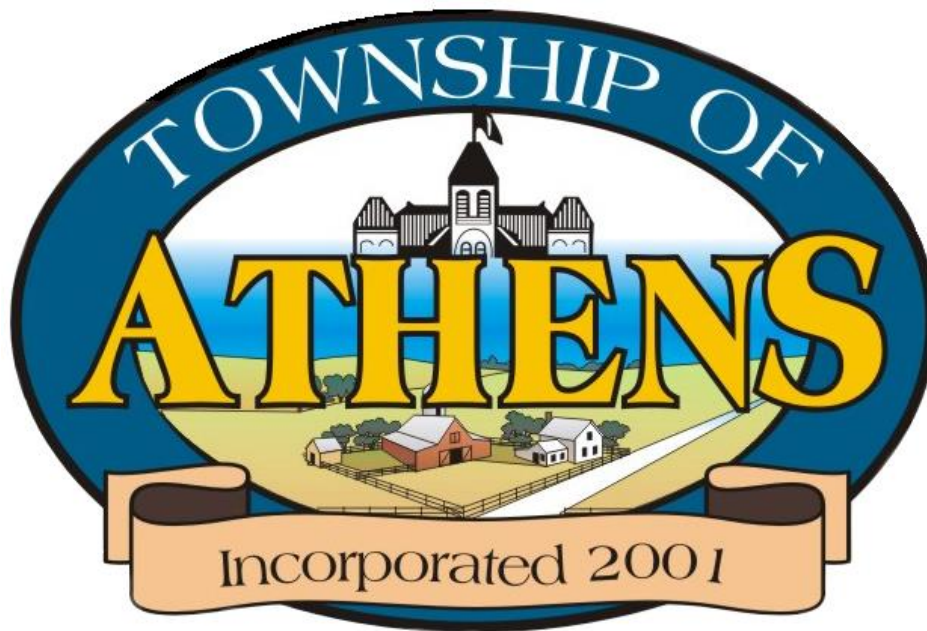


Township of Athens

Leeds-Grenville-Thousand Islands and Rideau Lakes

Business Survey: COVID-19 Report



Survey Timeframe: March 30 – April 3, 2020

Prepared by:

**United Counties of Leeds and Grenville
Economic Development Office
32 Wall Street, Suite 300, Brockville, ON**

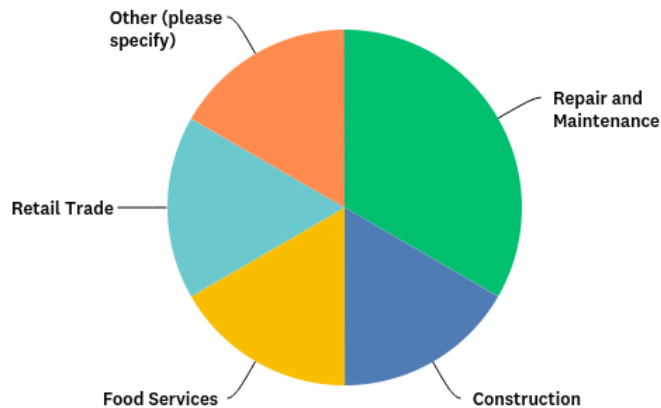


www.investleedsgrenville.com/covid19

#2 What sector is your business primarily operating in?

Answered: 6

Skipped: 0



ANSWER CHOICES	RESPONSES	
Repair and Maintenance	33.33%	2
Construction	16.67%	1
Food Services	16.67%	1
Retail Trade	16.67%	1
Other (please specify)	16.67%	1
Accommodation	0.00%	0
Administrative and Support - Business Services	0.00%	0
Agriculture, Forestry, Fish and Hunting	0.00%	0
Arts, Entertainment and Recreation	0.00%	0
Education Services	0.00%	0
Finance and Insurance	0.00%	0
Healthcare and Social Assistance	0.00%	0
Manufacturing and Production	0.00%	0
Not-for-profit	0.00%	0
Personal Services	0.00%	0
Tourism Attraction	0.00%	0
Transportation and Warehousing	0.00%	0
TOTAL		6

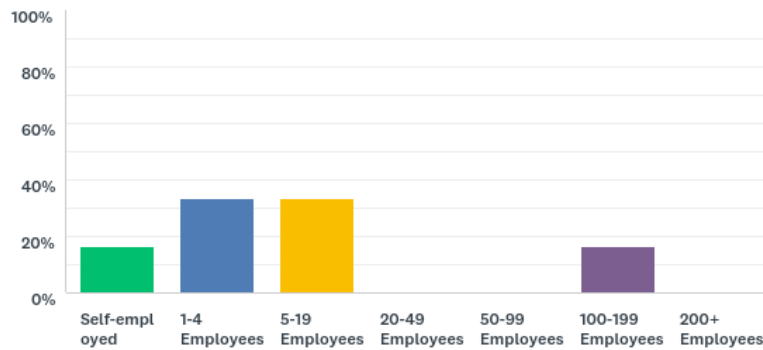
Other (please specify)

- Cemetery (funeral industry)

#3 Typically, how many employees does your company have?

Answered: 6

Skipped: 0

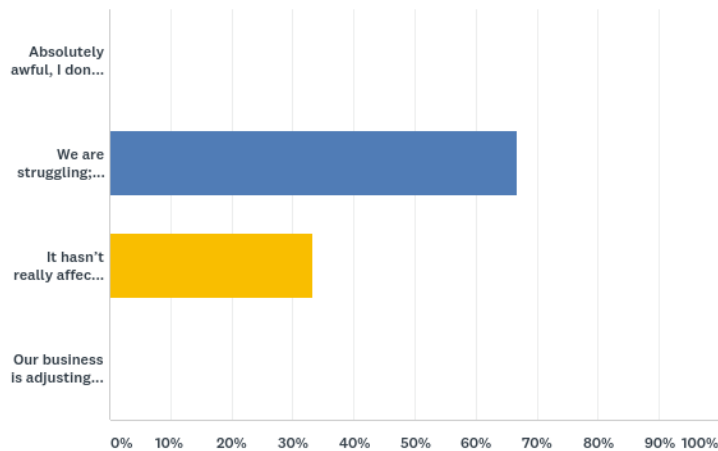


ANSWER CHOICES	RESPONSES	
Self-employed	16.67%	1
1-4 Employees	33.33%	2
5-19 Employees	33.33%	2
20-49 Employees	0.00%	0
50-99 Employees	0.00%	0
100-199 Employees	16.67%	1
200+ Employees	0.00%	0
TOTAL		6

#4 How would you describe the impacts of COVID-19 on your business?

Answered: 6

Skipped: 0



ANSWER CHOICES	RESPONSES	
Absolutely awful, I don't think our business will make it through (PROCEED TO QUESTION 6)	0.00%	0
We are struggling; recovering for this could take some time (PROCEED TO QUESTION 6)	66.67%	4
It hasn't really affected us yet (PROCEED TO QUESTION 7)	33.33%	2
Our business is adjusting and growing (PROCEED TO QUESTION 5)	0.00%	0
TOTAL		6

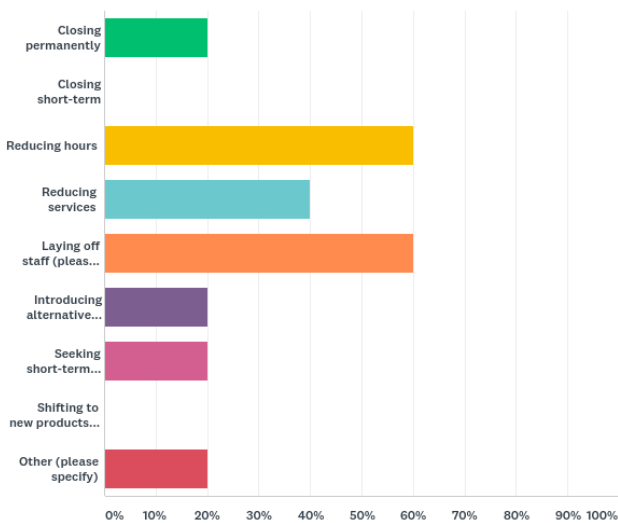
#5 If your business is growing due to COVID-19, what will you or are you doing to address this? (Choose all that apply)

Answered: 0 Skipped: 6

ANSWER CHOICES	RESPONSES	
Increasing employment	0.00%	0
Increasing orders from suppliers	0.00%	0
Looking for new suppliers	0.00%	0
Shifting to new products or services	0.00%	0
Introducing alternative ways of working (working from home, working remotely)	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 0		

#6 If your business is affected negatively by COVID-19, what will you or are you doing to address this? (Choose all that apply)

Answered: 5 Skipped: 1

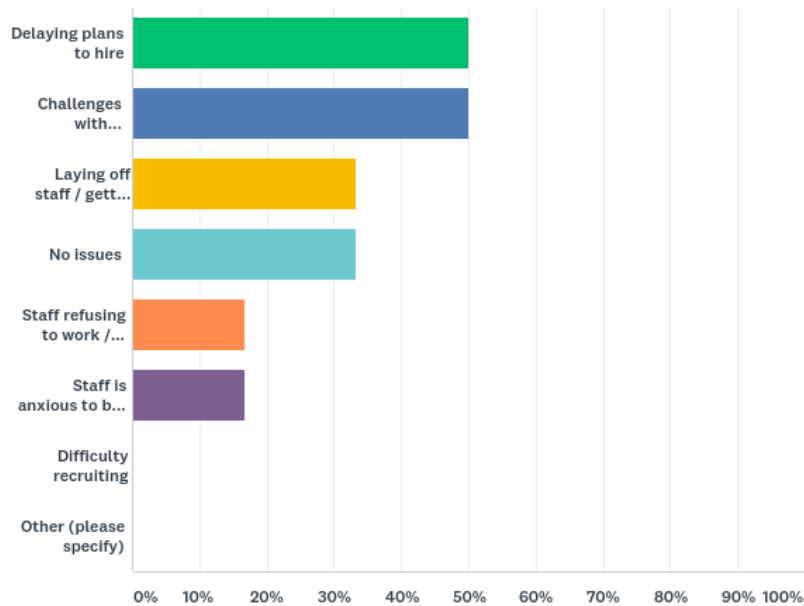


ANSWER CHOICES	RESPONSES	
Closing permanently	20.00%	1
Closing short-term	0.00%	0
Reducing hours	60.00%	3
Reducing services	40.00%	2
Laying off staff (please specify number) _____	60.00%	3
Introducing alternative ways of working (working from home, working remotely)	20.00%	1
Seeking short-term financing	20.00%	1
Shifting to new products or services	0.00%	0
Other (please specify)	20.00%	1
Total Respondents: 5		

#7 What issues or challenges are you experiencing with your employees/workforce due to COVID-19? (Choose all that apply)

Answered: 6

Skipped: 0

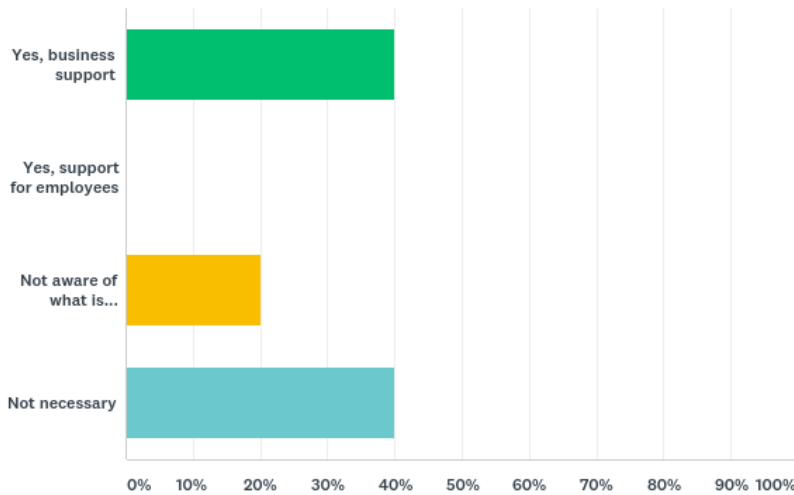


ANSWER CHOICES	RESPONSES	
Laying off staff / getting them onto EI	33.33%	2
Delaying plans to hire	50.00%	3
Staff refusing to work / absenteeism	16.67%	1
Staff is anxious to be working	16.67%	1
No issues	33.33%	2
Difficulty recruiting	0.00%	0
Challenges with alternative ways of working (ie. working from home, working remotely)	50.00%	3
Other (please specify)	0.00%	0
Total Respondents: 6		

#8 Have you accessed any government support programs currently available?

Answered: 5

Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, business support	40.00%	2
Yes, support for employees	0.00%	0
Not aware of what is available	20.00%	1
Not necessary	40.00%	2
TOTAL		5

#9 What support are you looking for from the federal and provincial governments right now?

Answered: 3

Skipped: 3

- Grants
- HST forgiven for 3 months
- Better communication for EI questions
- Wage subsidies
- Hydro subsidies

#10 What support are you looking for from your local municipal government right now?

Answered: 1 Skipped: 5

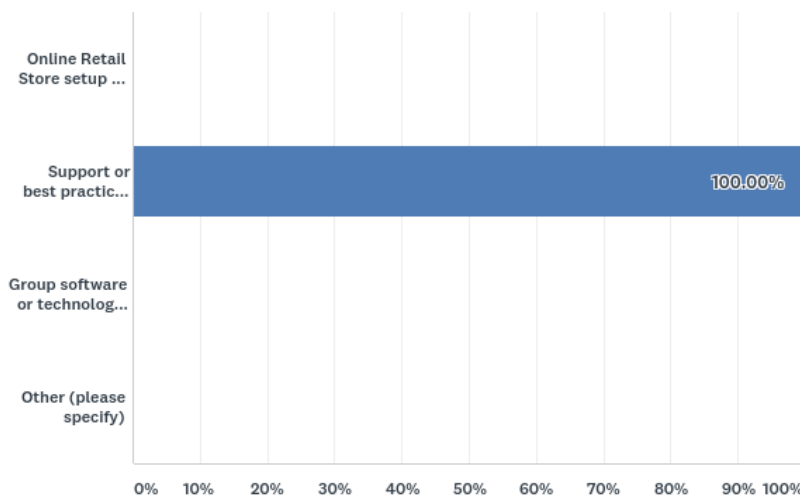
- Property taxes deferred until later date

#11 What support are you looking for from your local community organizations right now? (ie. Chambers, Employment Services, BIAs, Small Business Centres)

Answered: 0 Skipped: 6

#12 What would be helpful right now to assist your business with transition and recovery?

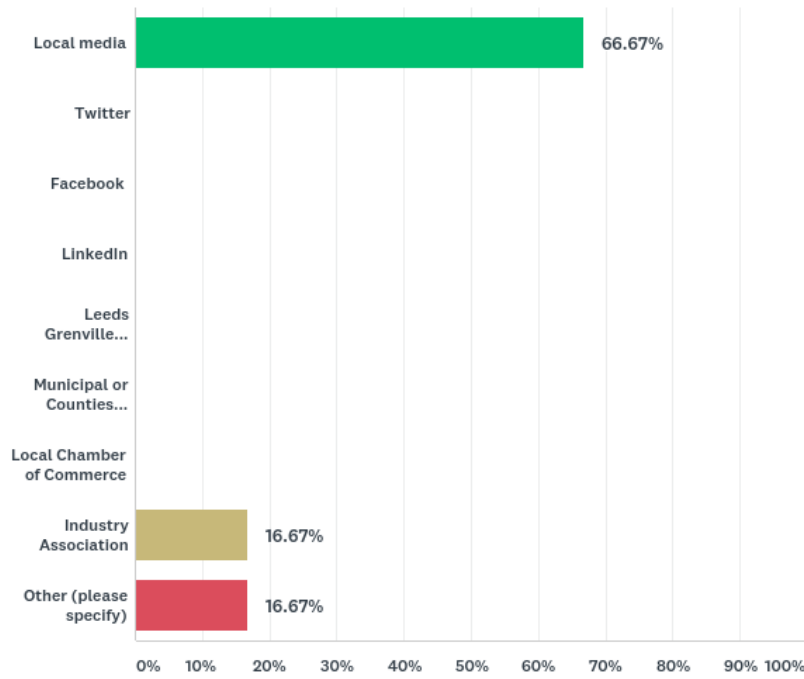
Answered: 1 Skipped: 5



ANSWER CHOICES	RESPONSES	
Online Retail Store setup and training	0.00%	0
Support or best practices on deliveries	100.00%	1
Group software or technology purchases to allow workers to work remotely	0.00%	0
Other (please specify)	0.00%	0
TOTAL		1

#13 What is your primary source of information on COVID-19 and business support programs?

Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
Local media	66.67%	4
Twitter	0.00%	0
Facebook	0.00%	0
LinkedIn	0.00%	0
Leeds Grenville Lanark District Health Unit	0.00%	0
Municipal or Counties website	0.00%	0
Local Chamber of Commerce	0.00%	0
Industry Association	16.67%	1
Other (please specify)	16.67%	1
TOTAL		6

Other (please specify)

- Spouse

#14 If you would like to speak to someone regarding support available to businesses during the COVID-19 pandemic, please provide your contact information:

Answered: 0 Skipped: 6

ANSWER CHOICES	RESPONSES	
Contact Name	0.00%	0
Business Name	0.00%	0
Contact Number	0.00%	0
Email	0.00%	0

Additional Notes:

- Survey Timeframe: March 30 – April 3, 2020
- Survey Distribution: Businesses that were part the Counties Economic Development business directory, with active email addresses, received the Covid-19 survey directly. In addition, some members of Business Support Working Group distributed the survey through their membership lists.
- Government of Ontario modified Essential Workplace list on April 3, 2020 with additional business closures on April 4, 2020 at 11:59 p.m.

Business Support Working Group:

Municipalities

Athens | Augusta | Brockville | Edwardsburgh Cardinal | Elizabethtown-Kitley | Front of Yonge | Gananoque | Leeds and the Thousand Islands | Merrickville-Wolford | North Grenville | Prescott | Rideau Lakes | Westport

MP / MPP

MP Office of Leeds-Grenville-Thousand Islands and Rideau Lakes
MPP Office of Leeds-Grenville-Thousand Islands and Rideau Lakes

Community Futures Development Corporations

1000 Islands CDC | Grenville CFDC | Valley Heartland CFDC

Small Business Enterprise Centres

Leeds & Grenville Small Business Enterprise Centre
Small Business Advisory Centre – Smiths Falls | Lanark

Chambers of Commerce

1000 Islands Gananoque | Brockville and District | Lyndhurst, Seeley's Bay & District | Merrickville and District | North Grenville | South Grenville

BIAs

Downtown Brockville | Downtown Gananoque | Downtown Prescott | Old Town Kemptville

Employment Services

CSE Consulting | Employment and Education Centre | KEYS Job Centre

Other Business & Education Agencies

Regional Tourism Organization 9 | St. Lawrence Corridor Economic Development Commission | Eastern Ontario Workforce Innovation Board | Rideau Lakes Business Network | St. Lawrence College | Kemptville Campus Education and Community Hub

THANK-YOU!

On behalf of the Business Support Working Group, we would like to thank each business who took the time to complete the survey. Members of the Working Group will be reaching out to assist businesses who indicated they would like assistance. The Working Group contact is available on the webpage, along with any new programs and resources as they become available.

Ann Weir, Economic Development Manager, United Counties of Leeds and Grenville

W: investleedsgrenville.com/covid19 | E: ann.weir@uclg.on.ca